Operational Financials

Are you flying blind?

Do you know your business's numbers?

John Handler

Handler Associates, Inc

www.TDInnovations.com

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What numbers are you using?

Starting out Operate out of a checkbook -

Checkbook financials

File business taxes Tax accounting financials

Running your business Operational financials

Real time, data driven

Know your numbers

Restaurants

Prime Costs Food & Beverage purchases, Labor

Plate Costs Total cost of the menu item

You start your business



Put money into a checking account



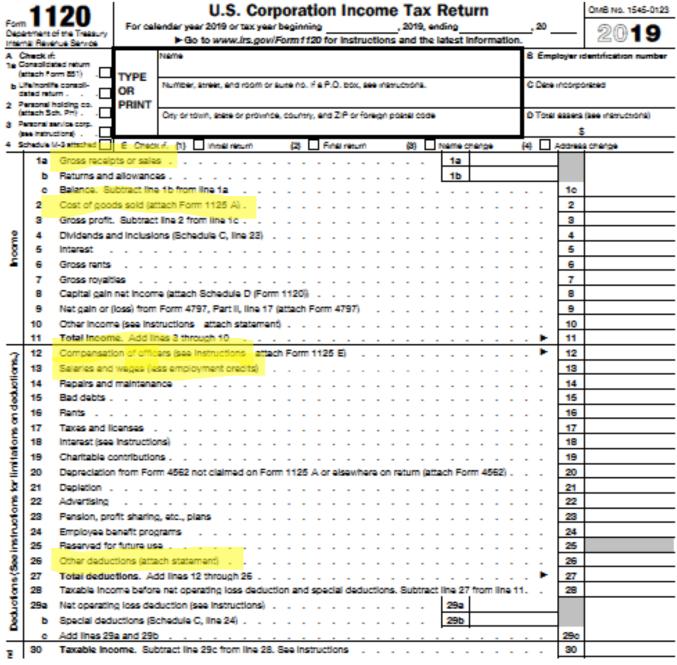
Checks, debit card, perhaps a credit card and your company is on its way!

Tax Accounting Financials — Lack actionable detail, not timely

Corporation Income Tax Return 1120, 1120c, 1120s

Then comes the time to file your taxes, you hand your accountant:

- 1) Shoe box of receipts
- 2) And/or bank and credit card statements



Tax Accounting Financials — Lack actionable detail, not timely

Rev. N Departn	1125-A ovember 2018) nent of the Treasury Revenue Service	Cost of Goods Sold ► Attach to Form 1120, 1120-C, 1120-F, 1120S, or 1065. ► Go to www.irs.gov/Form1125A for the latest information.														OMB No. 1545-0123										
Name																					Emplo	oyer	riden	ntificatio	on nun	nber
1 2	Inventory at beg																			1 2						
3	Cost of labor .																			3						
4	Additional section	on 263A co	osts	(atta	ach	sch	edu	ıle)												4						
5	Other costs (atta	ach schedu	ule)																	5						
6	Total. Add lines	1 through	5.																	6						
7	Inventory at end	of year .																		7						
8	Cost of goods appropriate line																_			8						

1) Accountants lump all purchases into 1125-a #2 PUCHASES food, supplies, bathroom,....

Sometimes if you have it broken out might be itemize on 1120 line #26

- 2) Typically the accountant will take your payroll for the year and lump it into 1120 line 13 "Salaries and wages", do need to breakout officer salaries
- 3) No detail of your prime costs
- 4) Done once a year, and six months after the fact

Know your numbers

Much like flying a small plane in clear weather, you have instruments but you really don't use them.

Follow the rivers, interstates, altitude not a problem.

You know O'Hare is to the west of downtown Chicago.

No worries. Just cruising along.

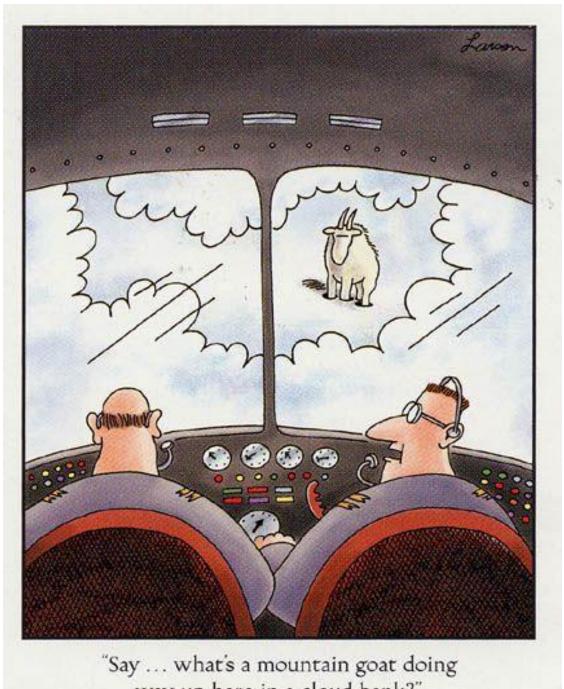


Know your numbers

But then the fog rolls in and it becomes a white out.

Suddenly you are flying blind.

Running your business without knowing your numbers, is like **flying blind**.



way up here in a cloud bank?"

Operational Financials

Operational Financials are the timely financial details you need to know to operate your business.

Start your business; you are working out of a checkbook. End of the year, you hand your accountant a shoebox full of receipts and a bank statement. A couple of weeks later, the accountant hands you a tax return to sign and look to see if you made any money last year. He tells you depreciation and amortization are noncash items, so removing them, cashwise, you made a little money.

Are my menu prices too low? Are my servings too large? Did I spend too much on labor? Could I afford the raise I gave my #2? Did I pay too much for my food purchases? Too much given away to third party services? A) the tax return is six months too late to make changes, and B) not enough detail to know what to change.

The tax system is not intended to be the tool to run your business. This was brought to light in the late eighties with the advent of Activity Based Costing (ABC). ABC directed us to more precisely appropriately allocate the activities that went into making a product or service, the cost of goods sold (COGS). In a restaurant setting, your labor and food purchases make up some 2/3 thirds of your expenditures of the business. Plus, these two elements are controllable. Don't have a lot of control over the amount of rent you pay, but you can manage your food cost. Find a less expensive source, buy in larger quantities at a discount, perhaps lesser quality, substitute product, don't serve as much on the plate are some of the options.

Operational financials are timely and zero in on the critical elements to control your business. Often called your KPIs, key performance indicators. To be a successful entrepreneur, you need to know your numbers. Have to be able to know where to spend the money that it will count the most. To be able to have the data available to you to know if your decisions are resulting in profitable business. Not knowing your numbers, you are flying blind.

We start with all the variable costs that go into producing a product or service, typically materials and direct labor. Materials consumed would be your purchases for the period plus or minus the change in inventory. Direct labor would be the labor related to producing the product or service. Including the fringe benefits. Typically this would be the payroll less the non-direct labor employees (office staff, owners, sales, distribution, etc.)

Revenues less COGS (materials and direct labor) would give you your gross profit. Typically these elements are controllable and with timeliness very effective in managing the profitability of your business.

Operational Financials

The expenses to operate the business, commonly referred to as SG&A (Sales, General & Administrative) expenses comprise of activities like sales and marketing that are not part of the direct activity of producing a product or service. General overhead like depreciation, rent, utilities, cleaning supplies, laundry services, etc. In the short term, these expenses are considered fixed. Administrative expenses like insurance, paying interest on loans, professional fees, owner or executive salaries.

The attached chart shows the average wage at one restaurant went from \$10.50 an hour to over \$14.00 per hour, a 33% increase. With labor at a 30% number and it increases 33%, that would mean the restaurant would have to raise menu prices 10%, be more productive, and/or reduce staff just to break even.

In a 2016 embezzlement survey by HISCOX, a specialty insurance company, 80% of embezzlements occurred at small companies. At restaurants, food goes missing out of the walk-in, drinks are over poured at the bar, waiters give away free food to get bigger tips, the list goes on. Knowing and tracking your numbers provides you the data to spot shrinkage in your operations.

Operational Financials - P&L

	INCOME	\$ 100,000	100%
a	Cost of Goods Sold (COGS) Purchases - materials going into product Raw materials, including changes in inventory Supplies Packaging, freight in	\$ 45,000	45%
Variable	Direct Labor - making product or service All payroll expenses (including benefits) of those producing	\$ 20,000	20%
Val	Total COGS: what it actually costs to make product or service	\$ 65,000	65%
	Gross Profit \$\$\$ & % to sales	\$ 35,000	35%
	Sales, General and Administrative Expenses (SG&A) Sales Advertising and promotion Internet & marketing Sales people, commission Travel entertainment Distribution	\$ 5,000	5%
Fixed	Administrative Officer and other office salaries Licenses, dues, subscriptions Insurance Interest & Financing, CC expense	\$ 10,000	10%
	General Overhead Office expenses & supplies Indirect labor, other contractors Monthly services Computer, phone, internet maintenance & repairs Depreciation (noncash expense) Occupancy (rent, utilities) Office Manufacturing	\$ 12,500	13%
	Total SG&A:	\$ 27,500	28%
	NET OPERATING INCOME other income and expenses	\$ 7,500	8%
	EBITA (Earnings before interest, taxes, amortization) Cash from operations Contribution	\$ 7,500	8%

Breakeven = Fixed expenses divided by gross profit %

Restaurant - Operational Financials

Typical Restaurant (full service)

Cost Structure

<u>% Revenue</u>										
Food	30%									
Labor	35%	rising with min wage								
SGA Supplies	10% 7%									
Occupancy	12%									
(rent & util)										
=====										

Net Profit 6%

Prime Costs

Food (30%) & Labor (35%) full service restaurant Quick Service Restaurants (QSR) labor is closer to 25% Totaling some 65% of revenue Variable and controllable Rent & salaries are not controllable

Breakeven

What sales level do I need to start making money?

Breakeven = Fixed Costs divided by Gross Profit %

Restaurant - Operational Financials

What period to track over?

 Taxes are 12 months of numbers and typically not available to you until four months after the fact Way too late!

2) Monthly?

Better

Typically weekends are substantialy high revenue then during the week

Jan 2020 4 weekends

Feb 2020 5 weekends

Mar 2020 4 weekends

Apr 2020 4 weekends

May 2020 5 weekends

Jun 2020 4 weekends

And this changes each year.

Comparing May 2019 had four weekneds, 2020 has five

If you are running high labor because three weeks ago you had overtime, if you remembered, again **too late**

3) Weekly

Monday though Sunday

Collect bills , revenue, labor hours on Monday, review with everyone on Tuesday

Fast correction of labor hours, purchasing

Keep it easy to collect data

Then add precision to it by tracking actual payroll every two weeks Add to it your weekly food purchases numbers

	Grassroots on South	nport	Gross Payroll & Ho	ours							
		•	•		Taxes						
	Dept 100 Back	c of Hse	Dept 200 Front of H	Hse Pa	id Total	Total	BOH% Total	Variance			
Period End	Reg Hrs* Reg \$\$ OT hrs OT \$\$	BOH Hrs BOH \$ Reg F	Hrs Reg \$\$ OT hrs OT \$\$ FOH	Hr FOH \$ HRS	Tax EXP No	et Food \$ 3net Rev\$ F	Food Rev Labor % Food	ouy Food % +/- budget	Prime % 6 Week		
4/14/2019	605 \$ 8,662 10 \$ 202	615 \$ 8,864 13.66 2	281 \$ 1,858 2	281 \$ 1,858 896 \$	1,038 \$ 11,760 \$	16,052 \$ 23,494	59.5% 50.1 % \$ 5,	328 33.2% 37.2% \$ 191	79% 90%		
4/28/2019	636 \$ 9,063 10 \$ 206	646 \$ 9,269 13.63 3	317 \$ 2,099 3	317 \$ 2,099 963 \$	1,374 \$ 12,742 \$	16,705 \$ 24,019	60.9% 53.0% \$ 6,	598 39.5% 36.8% \$ 1,252	87% 86%		
5/12/2019	643 \$ 9,213 10 \$ 207	653 \$ 9,420 13.73 3	309 \$ 2,108 3	809 \$ 2,108 962 \$	1,348 \$ 12,876 \$	17,652 \$ 24,823	58.4% 51.9 % \$ 5,	357 30.3% 35.2% \$ (292)	79% 84%		
5/26/2019	630 \$ 9,017 1 \$ 24	631 \$ 9,041 13.59 2	261 \$ 1,717 2	261 \$ 1,717 892 \$	1,241 \$ 11,999 \$	15,924 \$ 22,811	61.9% 52.6% \$ 6,	538 41.1% 35.0 % \$ 1,442	87% 82%		
6/9/2019	579 \$ 8,315 2 \$ 30	581 \$ 8,345 13.55 2	276 \$ 1,829 2	276 \$ 1,829 857 \$	1,171 \$ 11,345 \$	14,068 \$ 20,514	64.8% 55.3% \$ 6,	279 44.6% 35.9% \$ 1,777	92% 84%		
6/23/2019	603 \$ 8,675 15 \$ 308	618 \$ 8,983 13.81 2	279 \$ 1,842 4 51 2	283 \$ 1,893 901 \$	1,239 \$ 12,115 \$	18,111 \$ 25,064	54.1% 48.3% \$ 5,	540 31.1% 36.3 % \$ (156)	76% 83%		
7/7/2019	553 \$ 8,062 2 \$ 37	555 \$ 8,099 13.78 2	275 \$ 1,817 2	275 \$ 1,817 830 \$	1,052 \$ 10,968 \$	13,160 \$ 18,773	66.8% 58.4% \$ 5,	B11 44.2% 37.9 % \$ 1,600	95% 86%		
7/21/2019	574 \$ 8,392 4 \$ 74	578 \$ 8,466 13.89 3	306 \$ 2,203 2 21 3	808 \$ 2,224 886 \$	1,119 \$ 11,809 \$	15,020 \$ 21,752	61.3% 54.3% \$ 5,	886 39.2% 37.8% \$ 1,080	88% 86%		
8/4/2019	638 \$ 9,285 4 \$ 84	642 \$ 9,369 13.92 2	269 \$ 1,808 2	269 \$ 1,808 911 \$	1,138 \$ 12,315 \$	16,185 \$ 23,104		108 31.6% 38.1% \$ (71)	81% 87%		
8/18/2019	564 \$ 8,211 1 \$ 11	565 \$ 8,222 13.75 2	261 \$ 1,765 2	261 \$ 1,765 826 \$	985 \$ 10,972 \$	10,967 \$ 16,052	80.9% 68.4% \$ 4,	923 44.9% 38.4% \$ 1,414	105% 90%		
9/1/2019	575 \$ 8,359 0 \$ -	575 \$ 8,359 13.75 2	279 \$ 1,882 3 42 2	282 \$ 1,924 857 \$	1,082 \$ 11,365 \$	16,722 \$ 23,654	54.3% 48.0% \$ 5,	921 35.4% 36.9 % \$ 570	79% 87%		
9/15/2019	608 \$ 8,795 9 \$ 176	617 \$ 8,971 13.82 2	276 \$ 1,858 2	276 \$ 1,858 893 \$	1,108 \$ 11,937 \$	15,828 \$ 23,938	61.3% 49.9% \$ 5,	897 37.3% 38.2% \$ 832	81% 88%		
9/29/2019	561 \$ 8,166 3 \$ 22	564 \$ 8,188 13.71 2	271 \$ 1,838 2	271 \$ 1,838 835 \$	1,055 \$ 11,081 \$	15,108 \$ 23,280	58.8% 47.6% \$ 5,	480 36.3% 37.0% \$ 645	78% 85%		
10/13/2019	570 \$ 8,285 8 \$ 50	578 \$ 8,335 13.62 2	292 \$ 1,973 2	292 \$ 1,973 870 \$	1,088 \$ 11,396 \$	14,362 \$ 22,383	63.0% 50.9% \$ 5,	592 38.9% 36.9 % \$ 996	83% 85%		
10/27/2019	647 \$ 9,284 9 \$ 174	656 \$ 9,458 13.72 3	300 \$ 2,015 3	800 \$ 2,015 956 \$	1,185 \$ 12,658 \$	15,810 \$ 24,460	64.8% 51.7% \$ 6,	818 43.1% 39.0% \$ 1,759	87% 86%		
11/10/2019	617 \$ 8,862 3 \$ 67	620 \$ 8,929 13.66 2	272 \$ 1,843 2	272 \$ 1,843 892 \$	1,087 \$ 11,859 \$	15,845 \$ 24,661	60.9% 48.1% \$ 5,	467 34.5% 37.6% \$ 397	77% 81%		
11/24/2019	653 \$ 9,359 11 \$ 218	664 \$ 9,577 13.74 2	293 \$ 1,975 2	293 \$ 1,975 957 \$	1,195 \$ 12,747 \$	16,129 \$ 24,778	64.3% 51.4% \$ 5,		81% 81%		
12/8/2019 thxg	538 \$ 7,820 121 \$ 2,408	659 \$ 10,228 15.03 3	300 \$ 2,008 18 232 3	318 \$ 2,240 977 \$	1,211 \$ 13,679 \$	18,108 \$ 25,937	60.9% 52.7 % \$ 6,	793 37.5% 37.6% \$ 998	85% 82%		
12/22/2019	627 \$ 9,013 23 \$ 457	650 \$ 9,470 13.90 2	279 \$ 1,894 30 384 3	809 \$ 2,278 959 \$	1,131 \$ 12,879 \$	22,414 \$ 34,751	45.6% 37.1 % \$ 7,	079 31.6% 36.5 % \$ (93)	65% 80%		
								6wkMA			
i	ncert row								lia@20% 6wk		

bi-weekly tracking with actual payroll

Prime
Costs
6 week
moving avg

